



The Commonwealth of the Northern Mariana Islands
Office of the Governor
LIIDS Division

To Whom It May Concern:

Subject: Border Management Systems, by Natural Systems, Australia

The Commonwealth of the Northern Mariana Islands (CNMI) is a Commonwealth of the USA.

In the late 1990s, the CNMI Government was seeking to address issues around handling its significant foreign labor force and improving management of over-stayers. It introduced a Labor and Immigration Identification and Documentation System (LIIDS) as a case management and identification system for this labor force.


However CNMI still lacked the ability to efficiently monitor arrivals, departures and over-stayers. CNMI spent much of 1999 identifying a suitable supplier, and selected Natural Systems Pty Ltd from Australia, with its Border Management Systems (BMS). The contract was signed in August 2000 and was installed just two months later. As well as its software, installation and training, Natural Systems provided integration with LIIDS and with CNMI's passport readers (Imaging Automation's BorderGuards).

Natural Systems provided excellent support for the duration of the contracted support period, and even since then has continued to support CNMI's BMS. The company has provided far more than the minimum support required.

Natural Systems is not just a software supplier. It continues to provide assistance to CNMI as it continues to consider options for its immigration processes. In recent times, it has provided invaluable assistance in the area of advance passenger information (API).

In December 2005, CNMI signed a new contract with Natural Systems to provide an upgrade of BMS, which will include API processing, as well as many valuable enhancements. Delivery of the upgrade is just waiting on prior work that CNMI wants to do in upgrading its server and database infrastructure.

Natural Systems is a reliable and trustworthy supplier. More than that, the company has also proven to be an extremely valuable immigration systems partner for CNMI, greatly enhancing the capability of CNMI Immigration. I highly recommend Natural Systems to other countries and jurisdictions.


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